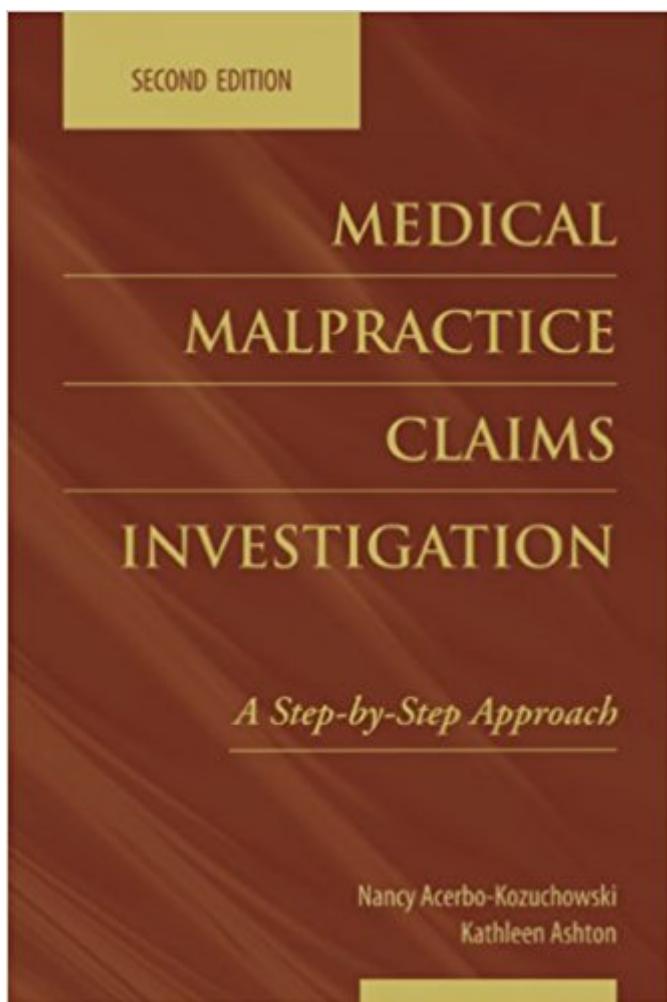


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# Medical Malpractice Claims Investigation: A Step-By-Step Approach



## Synopsis

This manual describes all the steps necessary to undertake and complete a thorough medical malpractice investigation. It is a comprehensive, step-by-step guide to the elements involved in the investigation of an actual or potential medical malpractice claim, and covers the process of reviewing medical records, other document collection, fact analysis, interviewing involved individuals, and identifying possible departures from accepted medical practice. The new second edition of Medical Malpractice Claims Investigation: A Step-by-Step Approach features a complete revision of chapter five (Developing Interview Questions), additional material on new JCAHO requirements, electronic medical records, office-based surgery issues, and long-term care claims investigation.

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